

21-5687

FLOOR AND CARPET CARE MACHINES AND REPAIR SERVICES

VENDOR NAME/ADDRESS: North American Corporation  
2101 Claire Street  
Glenview, IL 60025

Website: [www.na.com](http://www.na.com)

	NAME:	PHONE #:	E-MAIL
SALES REPRESENTATIVE:	Molly Wallner	847-832-4139	<a href="mailto:mwallner@na.com">mwallner@na.com</a>
Ordering/Expediting:	Molly Wallner	847-832-4139	<a href="mailto:mwallner@na.com">mwallner@na.com</a>
Invoice Information:	Accounts Payable	847-832-4336	<a href="mailto:customercare@na.com">customercare@na.com</a>
Returns:	Customer Care	847-832-4200	<a href="mailto:customercare@na.com">customercare@na.com</a>
Supplier Diversity Reporting:	Kiersten Conner	847-832-4038	<a href="mailto:kconner@na.com">kconner@na.com</a>

DELIVERY TIME: Within 1-14 business days after receipt of order (ARO)

MINIMUM ORDER: None

WARRANTY: Will honor manufacturer's standard warranty

RETURN POLICY: Contractor will provide for return of items ordered in error for up to 30 calendar days from receipt with the University paying only the return shipping costs.

BACK ORDERS: Will notify ordering department within 48 hours of order/release.

ITEM DESCRIPTION & PRICING: Awarded Lot 10 – TENNANT