

Matrix Drug Card—Workers Compensation

Effective December 21, 2005, the Department of Administration contracted with Matrix Healthcare Services, Inc as the new Pharmaceutical Benefits Management (PBM) service replacing CorVel's CorCare RX program for worker's compensation claim.

What is the Matrix drug card?

The Matrix drug card is used to fill prescriptions for medication as prescribed by the injured worker's physician. This card should be used **ONLY** for prescriptions related to the work injury as stated on the card.

A temporary Matrix Drug Card can be issued by the UW Madison Department Workers Compensation Liaison for a claimant's immediate use. The temporary card can be used to fill a prescription one time for medication(s) for five days only.

A permanent Matrix Drug Card will be issued directly to the claimant by Matrix within 24 hours after the claim is entered into the Workers Compensation database. The card should reach the claimant within 3-5 days after entry. This card will terminate sixty (60) days from the issue date.

Who should use the Matrix Drug Card?

Claimants whose claims have been determined to be compensable under Worker's Compensation should use this card. The claimant will receive a from Matrix permanent card along with a letter that explains the program. The letter also provides an 800 number that a claimant can use 24-hour a day in the event problems or questions arise regarding the card's use. The cards also contain information to help the pharmacy process a prescription. A copy of the letter that is sent to a claimant can be viewed on this website as well.

Why the Matrix Drug Card should be used

By using either the temporary or permanent Matrix Drug Card, claimants avoid having to pay out-of-pocket expenses for which they must await reimbursement.

How Departments Should Complete the Temporary Matrix Drug Card

The temporary matrix drug cards can be obtained from the UW-Madison Office of Human Resources that handles management of Worker's Compensation claims. Departments can call either 608-262-0073 or 608-265-9475 to request the number of cards needed.

1. When an employee's injury occurs, simply fill in the employee's name and the date the card is being issued and give the card to the employee.
2. The employee presents the card to the pharmacy on his/her first visit. If there is more than one prescription, each will be filled for the 5-day supply limit.
3. The employee must provide his/her social security number to the pharmacy for billing Matrix.
4. If a drug is not on the list of formulary worker's compensation drugs, the pharmacist will contact Matrix for approval and Matrix may have to contact the worker's compensation manager for approval.
5. Most Wisconsin pharmacies are included in the Matrix Network. See the list of providers on this website.