

# Real-Time Fraud Alerts

Real-time fraud alerts are available for My Corporate Card accounts. Sign up for this free service, and US Bank will notify you via text and/or email if suspicious activity has been detected on your card.

## It's easy to enroll:

- Log in to Access Online at <https://access.usbank.com>.
- Navigate to: My Personal Information > Account Alerts > Fraud Alerts to enroll.
- Provide or confirm your contact information, select how you would like to receive your alerts (text/email), accept the terms and conditions, and click Submit.

## Next steps:

- If you receive a fraud alert via **SMS text**, your card will be put in "FR" (fraud) status, and subsequent activity will be declined. You will have 15 minutes to respond "valid" or "fraud."
  - By responding "valid," the fraud block on your card will be cleared, and no further transactions will be affected.
  - By confirming "fraud," your card will be protected from additional activity. You can either call the number provided in the text, or a U.S. Bank fraud agent will contact you shortly.
- If you receive an **email** alert, you should call the service center number provided in your email.
  - You will not be able to respond to the email to clear the fraud.
  - The alert will follow the existing fraud-detection process, and a U.S. Bank fraud analyst will call you.

If you have any questions, please refer to these [FAQs](#).