How to Change Your Personal Identification Number (PIN)

Personal Identification Numbers (PINs) are assigned by US Bank when an individual receives a new purchasing card. The PIN is used to verify the identity of the cardholder when making card-present purchases. If desired, cardholders have the ability to change their assigned PIN. Please see the steps below.

1) Call the US Bank Customer Service number on the back of your purchasing card.
2) Enter your account number and validate your identity.
3) Select Option 2 for PIN Options.
4) Select Option 5 for Change PIN or Request Copy of PIN.
5) Select Option 1 to Change PIN.
6) Enter current PIN.
7) Enter new PIN.

Note: Once the PIN is changed, it may take up to two card transactions for the PIN to be updated.