

# Office of Human Resources – UW Madison Benefit Plan Administrator Contacts

- [Wisconsin Retirement System \(WRS\)](#)
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| Program Name   | Vendor  | Phone/Web   |
|--|---|---|
| <b>Wisconsin Retirement System (WRS)</b>                     | Department of Employee Trust Funds (ETF)  | (608) 266-3285 or (877) 533-5020<br><a href="http://etf.wi.gov/">http://etf.wi.gov/</a>   |
| <b>Health Insurance</b>                                      | Department of Employee Trust Funds (ETF)  | (608) 266-3285 or (877) 533-5020<br><a href="http://etf.wi.gov/">http://etf.wi.gov/</a><br>Phone numbers and addresses of the Health Plan providers:<br><a href="http://etf.wi.gov/publications/dc_content/dc_2007/address_phone_state.pdf">http://etf.wi.gov/publications/dc_content/dc_2007/address_phone_state.pdf</a> |
| <b>Dental Insurance</b>                                      | <b>OSER Sponsored</b><br>(Represented employees):<br>Blue Cross & Blue Shield   | (888) 223-9575<br><a href="http://www.bluecrosswisconsin.com/">http://www.bluecrosswisconsin.com/</a>   |
|  | <b>UW Sponsored</b><br>(Non-Represented employees):<br>Blue Cross & Blue Shield | (888) 223-9575<br><a href="http://www.bluecrosswisconsin.com/">http://www.bluecrosswisconsin.com/</a>   |
|  | <b>Union Dental Plans</b> --contact your union local.                           | <a href="http://www.bussvc.wisc.edu/ecbs/pay-list-bargaining-units-ee-uw1319.html">http://www.bussvc.wisc.edu/ecbs/pay-list-bargaining-units-ee-uw1319.html</a>   |
| <b>Dental and Excess Medical Insurance (EPIC)</b>            | EPIC Life Insurance Company   | (608) 223-2100 or (800) 520-5750<br><a href="http://www.epiclife.com/products/state_intro.shtml">http://www.epiclife.com/products/state_intro.shtml</a>   |
| <b>Vision Insurance</b>                                      | OptumHealth   | (800) 638-3120 or (800) 524-3157 (TDD)<br><a href="https://www.myoptumhealthvision.com/members/index.jsp">https://www.myoptumhealthvision.com/members/index.jsp</a><br>To continue coverage at retirement or termination, fax continuation form to YBP at (317) 598-0700  |
| <b>Income Continuation Insurance</b>                         | Department of Employee Trust Funds (ETF)  | (608) 266-3285 or (877) 533-5020<br><a href="http://etf.wi.gov/">http://etf.wi.gov/</a>   |
| <b>Employee Reimbursement Account</b>                        | Fringe Benefits Management Company  | (800) 342-8017<br><a href="https://www.myfbmc.com/sso/papiMain.aspx">https://www.myfbmc.com/sso/papiMain.aspx</a>   |
| <b>State Group Life Insurance</b>                            | Administrator: Department of Employee Trust Funds<br>Vendor: Minnesota Life     | (608) 266-3285 or (877) 533-5020<br><a href="http://etf.wi.gov/">http://etf.wi.gov/</a>   |
| <b>Individual &amp; Family Group Life Insurance</b>          | Minnesota Life  | (800) 843-8358<br><a href="http://www.minnesotalife.com/">http://www.minnesotalife.com/</a>   |
| <b>University of Wisconsin Employees Inc. Life Insurance</b> | Country Life Insurance Company  | (800) 345-2436<br><a href="http://www.countryfinancial.com/">http://www.countryfinancial.com/</a>   |
| <b>Accidental Death &amp; Dismemberment Life Insurance</b>   | Hausmann-Johnson Insurance  | (608) 257-3795 or (800) 729-4287<br><a href="http://www.hausmann-johnson.com/">http://www.hausmann-johnson.com/</a>   |
| <b>University Insurance Association Life Insurance</b>       | Minnesota Life  | (800) 843-8358<br><a href="http://www.minnesotalife.com/">http://www.minnesotalife.com/</a>   |

| Program Name                         | Vendor                                | Phone/Web   |
|--------------------------------------|---------------------------------------|---|
| <b>Deferred Compensation Program</b> | Wisconsin Deferred Compensation       | (877) 457-9327<br><a href="https://wisconsin.qwrs.com/login.do">https://wisconsin.qwrs.com/login.do</a>                       |
| <b>Long Term Care Insurance</b>      | HealthChoice Long-Term Care Solutions | (608) 833-5823 or (800) 833-5823<br><a href="http://www.healthchoice.com/">http://www.healthchoice.com/</a>                   |
|                                      | Senior Care Insurance Services, Inc.  | (608) 273-3443 or (877) 578-8400<br><a href="http://www.seniorcareinsservices.com/">http://www.seniorcareinsservices.com/</a> |
| <b>Commuter Benefit Program</b>      | Fringe Benefits Management Company    | (800) 342-8017<br><a href="http://www.fbmc-benefits.com/">http://www.fbmc-benefits.com/</a>                                   |

### Tax Sheltered Annuity Vendors

| Vendor   | Phone/Web   |
|--|---|
| <b>Ameriprise/RiverSource Life Insurance</b>   | (877) 640-6894<br><a href="http://www.ameriprise.com/">http://www.ameriprise.com/</a>                   |
| <b>Dreyfus Retirement Services</b>             | (800) 358-0910<br><a href="http://www.dreyfus.com/">http://www.dreyfus.com/</a>                         |
| <b>Fidelity Investments</b>                    | (800) 343-0860<br><a href="http://www.fidelity.com/atwork">http://www.fidelity.com/atwork</a>           |
| <b>Lincoln National Life Insurance Company</b> | (800) 967-2046<br><a href="http://www.lfg.com/">http://www.lfg.com/</a>                                 |
| <b>TIAA-CREF</b>                               | (800) 842-2776<br><a href="http://www.tiaa-cref.org/uwsa">http://www.tiaa-cref.org/uwsa</a>             |
| <b>T. Rowe Price</b>                           | (800) 922-9945<br><a href="http://rps.troweprice.com/wisconsin">http://rps.troweprice.com/wisconsin</a> |

### Other Information Sources

| Organization Name   | Phone/Web/Email  |
|---|--|
| <b>Leave Rights and Provisions</b>  | Academic Personnel Office and Classified Human Resources<br>(608) 263-2511<br><a href="http://www.ohr.wisc.edu/">http://www.ohr.wisc.edu/</a> and<br><a href="http://www.bussvc.wisc.edu/ecbs/emp-leave-menu.html">http://www.bussvc.wisc.edu/ecbs/emp-leave-menu.html</a> |
| <b>Parking</b>  | UW Transportation<br>(608) 263-6666<br><a href="http://www.fpm.wisc.edu/trans/">http://www.fpm.wisc.edu/trans/</a>   |
| <b>Unemployment Compensation</b>  | Department of Workforce Development<br>(800) 822-5246<br><a href="http://www.dwd.state.wi.us/ui">http://www.dwd.state.wi.us/ui</a>   |
| <b>Vanpool</b>  | Department of Administration<br>(800) 884-8267<br><a href="http://www.doa.state.wi.us/vanpool/index.asp">http://www.doa.state.wi.us/vanpool/index.asp</a>  |
| <b>All UW Benefits: Office of Human Resources – Employee Benefit Services</b> | 608-262-5650<br><a href="http://benefits.wisc.edu">http://benefits.wisc.edu</a><br>Email: <a href="mailto:benefits@ohr.wisc.edu">benefits@ohr.wisc.edu</a>   |
| <b>EdVest</b>   | (888) 338-3789<br><a href="http://www.wellsfargoadvantagefunds.com/wfweb/wf/edvest/index.jsp">http://www.wellsfargoadvantagefunds.com/wfweb/wf/edvest/index.jsp</a>  |
| <b>Internal Revenue Service (IRS)</b>   | (800) 829-1040<br><a href="http://www.irs.gov/">http://www.irs.gov/</a>  |
| <b>Medicare</b>   | (800)-772-1213 (Wisconsin Residents)<br><a href="http://www.medicare.gov/">http://www.medicare.gov/</a>  |
| <b>Social Security</b>  | (800)-772-1213 (Wisconsin Residents)<br><a href="http://www.ssa.gov/">http://www.ssa.gov/</a>  |
| <b>Savings Bonds: National Bond and Trust Company</b>                         | (800) 426-9314<br><a href="http://www.nbtco.com/">http://www.nbtco.com/</a>  |
| <b>Wisconsin State Agencies</b>   | State of Wisconsin<br><a href="http://www.wisconsin.gov/state/home">http://www.wisconsin.gov/state/home</a>  |